7 Methods to Fix Access Denied on This Server

October 30, 2021



The Access Denied error message is a common error that can come up while working in alternate browsers. This error message reads something like the following:

"Access Denied, you don't have permission to access (URL) on this server."

It prevents you from opening some specific websites on your browser. There could be several reasons behind this error like the server being taken down, VPN access could be blocked on that server, etc.



We know how frustrating it can be when you are not able to access some websites and can't figure out why. Fret not, this article will give you some tips on how to fix the "**Access denied on this server"** issue so that you can get back to work in no time.

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You can go for many solutions to recover from this annoying error. The right solution for you will depend on what caused the error in the first place. For instance, a website might have blocked you because your VPN is turned on.

It's hard to be sure as to what cause has led to the error in your case. So, you need to try out the solutions given below one by one until the error is resolved. Here are 7 different methods you can try out to fix the **"Access Denied on this server"** error:

Tip: Before you jump into the solution list, you can try installing the Opera browser. And then, run the Opera browser in VPN mode which will let you switch from one region to another.

1. **Disable Your VPN Software**
2. **Forget the Website in Firefox**
3. **Turn Off Your VPN Extension**
4. **Disable Proxy Server in Windows 10**
5. **Download a Premium VPN**
6. **Clear Your Browser Data**
7. **Reset the Browser**

Method 1. Disable Your VPN Software

You can also be denied access to a specific server because of VPN software. Your VPN service assigns your system a different IP address. This IP address might be blocked on the server or website you are trying to access. To avoid this situation, you can disable the VPN software. Follow the steps given below to do so:

1. Right-click on the **Start** button and click the **Run** option.
2. In the **Run utility**, type in ***ncpa.cpl*** and click **OK** or hit the **Enter** key. This will open up the **Control panel**.
3. Next, locate your VPN and right-click on it. Select the **Disable** option to disable the VPN.
4. Open the website using your standard connection. Check if the problem is resolved or not.

See also 15 Fixes For Spotify Not Opening on Windows & Mac

Method 2. Forget The Website In Firefox

If you are facing this error for a specific website while using the Firefox browser, you can choose to clear all data for that website. Here's how to do it:

1. Press **Ctrl + H** after launching the Firefox browser
2. Right-click on the website and a context menu will open up.
3. Click on **Forget About This Site** option.

Method 3. Turn Off Your VPN Extension

If you don't use VPN software but have a VPN extension installed into your browser, that too might cause this error. VPN extensions can also assign a separate IP address that might be blocked on the server you are trying to access. Follow the steps given below to turn off your VPN extension:

Chrome:

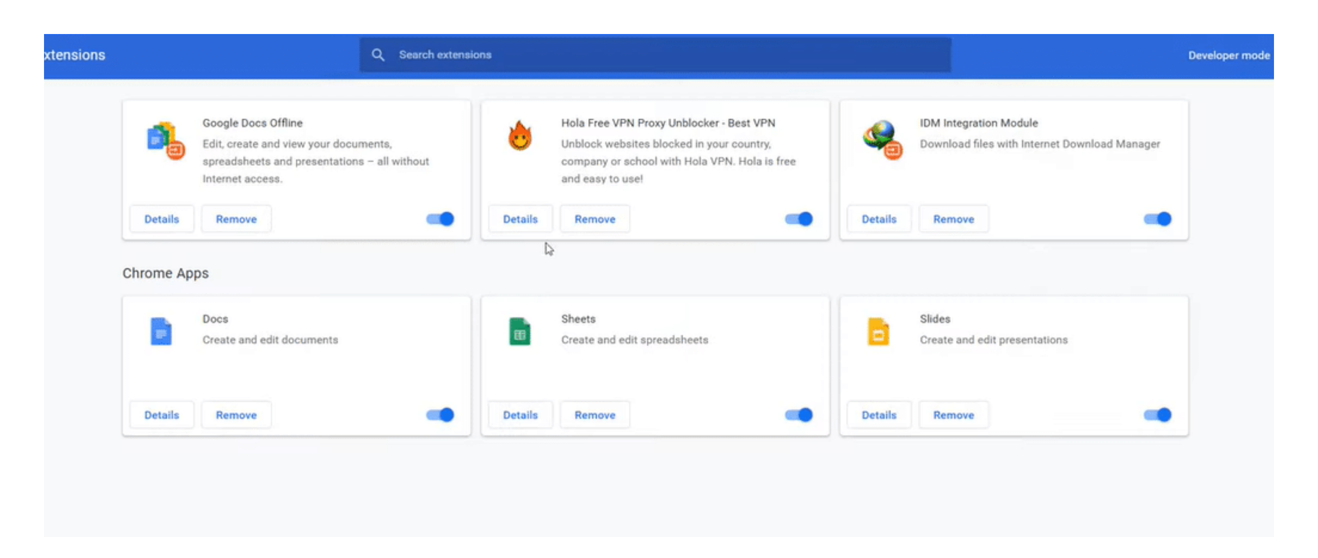
1. Launch the Chrome browser and click the three dots located in the top right corner.
2. Click on **More Tools > Extensions**
3. Find the **VPN extension** and toggle it off.

Firefox:

1. Open the Firefox browser and click on the **menu.**
2. Click on **Add-ons and Themes** from the dropdown menu.
3. Next, select the **Extensions** tab and look for your VPN browser extension. Once found, toggle to turn it off for the time being.

Microsoft Edge:

1. Type in ***"edge://extensions/"*** in the address bar.
2. Look for the **VPN extension** you have installed.
3. Next, toggle the VPN extension to turn it off. It should look greyed out and disabled when it is turned off.



4. You can also choose to remove the extension by clicking on the **Remove** option underneath the extension's name, beside the Details option.

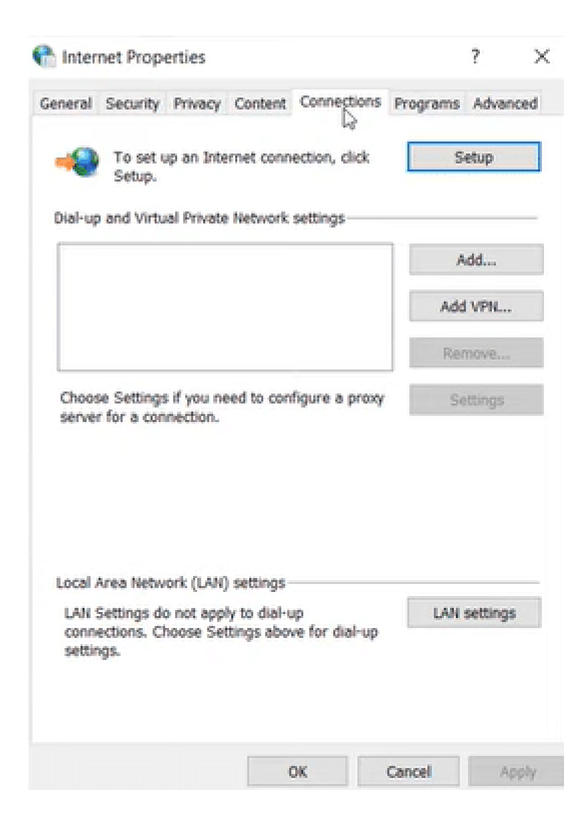
Opera:

1. Open the Opera browser and click on the **Main menu** (from the top-left corner)
2. Go to **Extensions.** Click on **Extensions.**
3. Search for your **VPN extension** and disable it using the toggle button.
4. Else, you can also click on the "**X**" button at the top-right corner if you are comfortable uninstalling it.

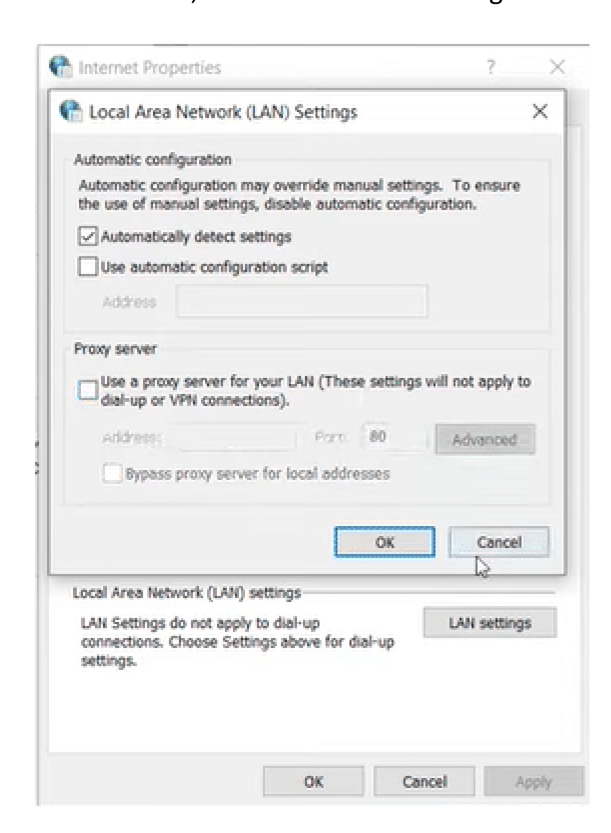
Method 4. Disable Proxy Server in Windows 10

Some users have reported that they have solved the access denied on this server issue by deselecting the "Use a proxy server" option. The proxy server option is generally for companies who need the network traffic to be filtered via a proxy. Follow the steps given below to disable Windows 10 proxy server:

1. Press **Windows + S** key to open the Windows search box.
2. Type in ***internet options*** in the search box and click on the search result that comes up.
3. The **Internet Properties** window will open up, select the **Connections** tab from there.



4. Click on the **LAN settings** option. This will open up the **Local Area Network (LAN) Settings** window.
5. Then, mark the checkbox alongside **Use a proxy server for your LAN** option



6. Click on **OK** to apply the changes.

Method 5. Download A Premium VPN

Free VPNs generally offer a poor connection to the internet and very limited benefits. Your freeware VPN software might be the reason why you are getting the Access denied on this server error. Disabling the VPN means you won’t have the security and privacy perks any longer.

See also 10 Methods to Fix the Malwarebytes Not Opening on Windows

Else, you can switch to Premium VPN software. It will surely cost you money but get rid of this error and offer several premium VPN features. Paid VPN services offer loads of IP addresses and proxy servers to switch to if you get blocked with a particular IP. Moreover, websites won't be able to track or block such IP addresses since they aren't public.

It could be difficult to find the right VPN for your browsing needs. Given below are some of the best VPN services in the market:

- **Avast HMA Pro VPN**
- **NordVPN**
- **Surfshark VPN**
- **Express VPN**

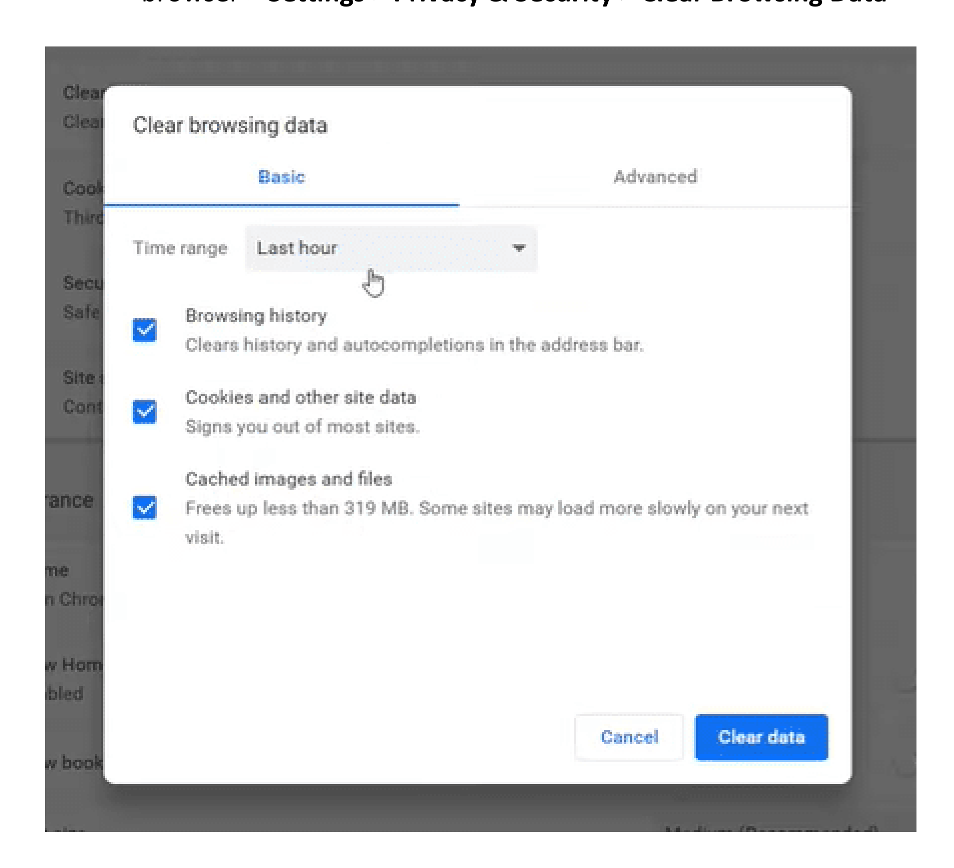
Once you've bought and installed the paid VPN service, try accessing the blocked server again to check if the error is gone.

Method 6. Clear Your Browser Data

You can also try to clear the browsing data to solve the Access Denied on this server problem. Doing this makes the browser think that you haven't visited the specific server/website before. Here's how you can clear the browser data:

For Chrome:

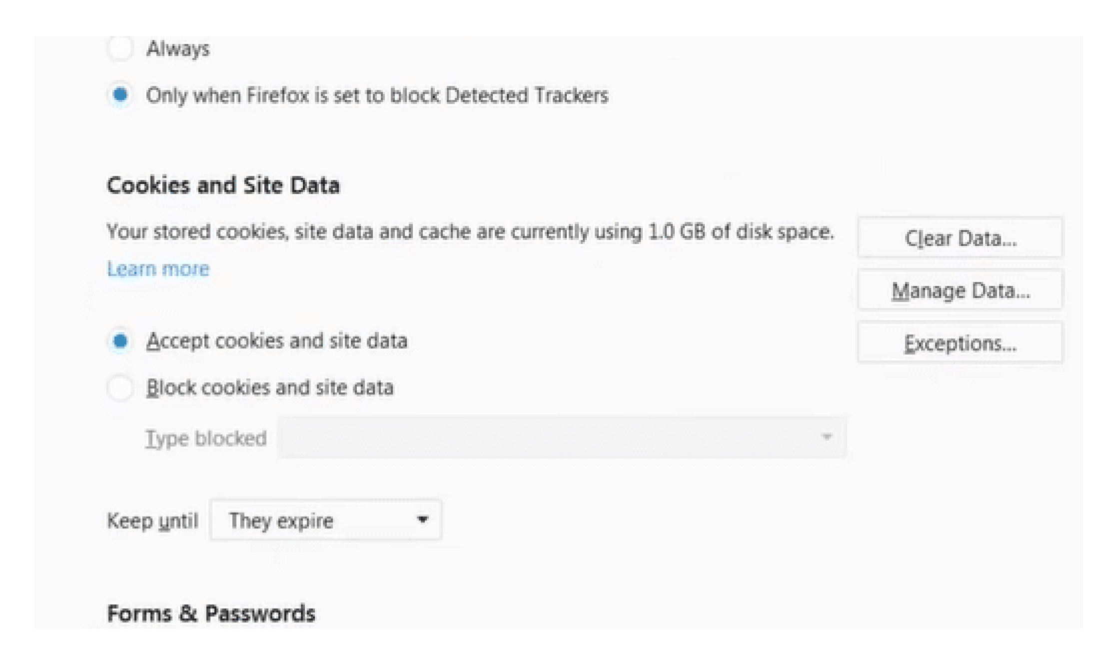
1. Press **Ctrl + Shift + Del** to open up a pop-up window from Chrome Settings to delete the browser history. Else, you can click on the three vertical dots on the top-right corner of the browser > **Settings > Privacy & Security > Clear Browsing Data**



2. Click on **All time** from the **Time range** drop-down menu.
3. Mark the checkboxes for **Browsing history, Cookies and other site data, and Cached images.**
4. Hit the **Clear Data** button

Firefox:

1. Open the Mozilla Firefox browser and click on the **menu** button located in the upper-right corner.
2. Click on **Options** or type in **about: preferences** in the address bar and hit the **Enter** key.
3. Select the **Privacy & Security** tab and keep scrolling till you reach the cookies and site data area. Then, click on the **Clear Data** option
4. Now, select **Cookies and Site Data and Cache**



5. Next, click the **Clear** button and wait till the browser clears the browser data.

Revisit the problematic server to check if the error has been resolved.

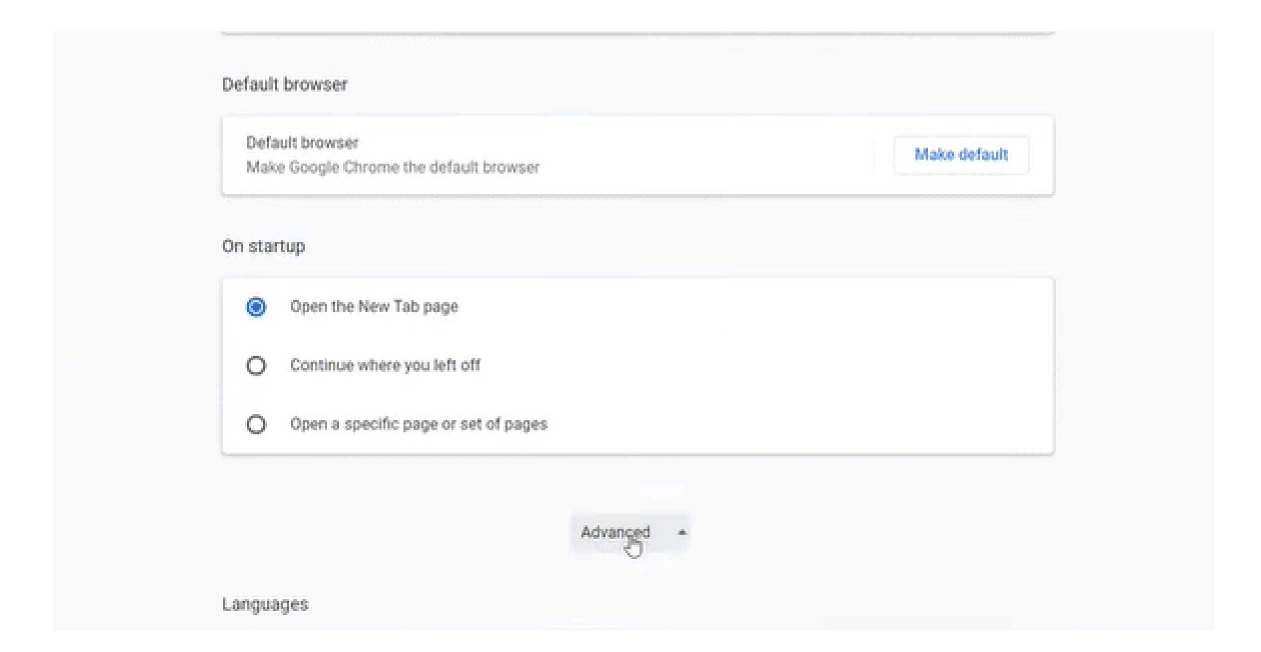
Microsoft Edge:

1. Open the **Edge** browser.
2. Click on the **menu** icon located in the upper-right corner and then, select **Settings**. Else, simply type in **edge://settings** in the address bar and hit the **Enter** key.
3. Select the **Cookies and site permissions** tab and click on **Manage and delete cookies and site data** button located at the top.
4. Click on the option that says **See all cookies and site data**. You'll be redirected to a new page.
5. Next, click the **Remove All** button. A pop-up message will come up with a warning. Read the warning and click on **Clear if you want to proceed**.
6. Then, visit the website that showed the error and check if the access denied on this server problem has been solved.

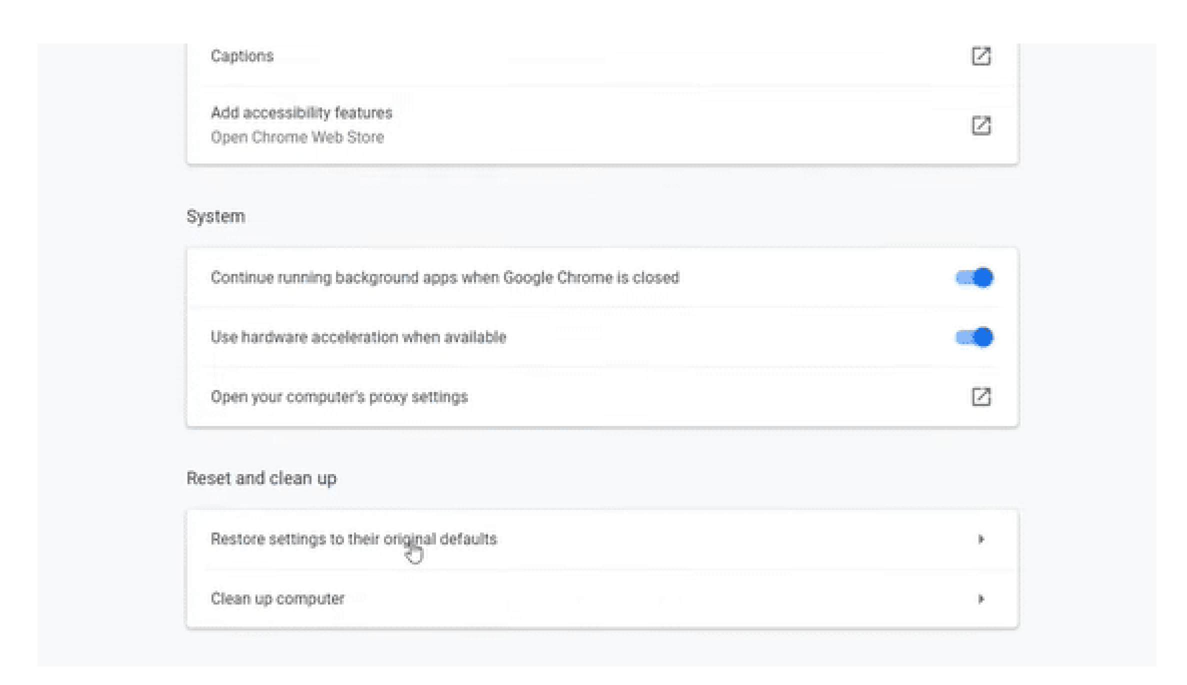
Method 7. Reset The Browser

For Chrome browser:

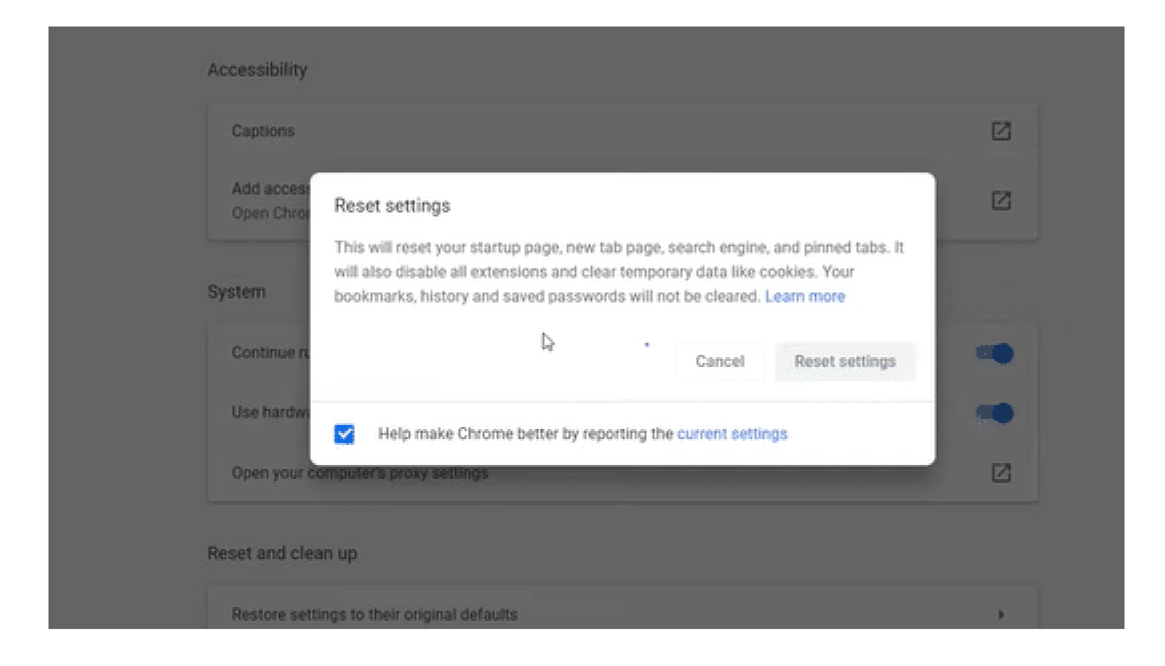
1. Launch your Chrome browser and click on the **More** icon (three dots in the top-right corner)
2. Click the **Settings** option
3. Keep scrolling down to the bottom of the **Settings** page and expand the **Advanced settings.**



4. Scroll down to the bottom one more time and click on **Restore settings to their original defaults.**

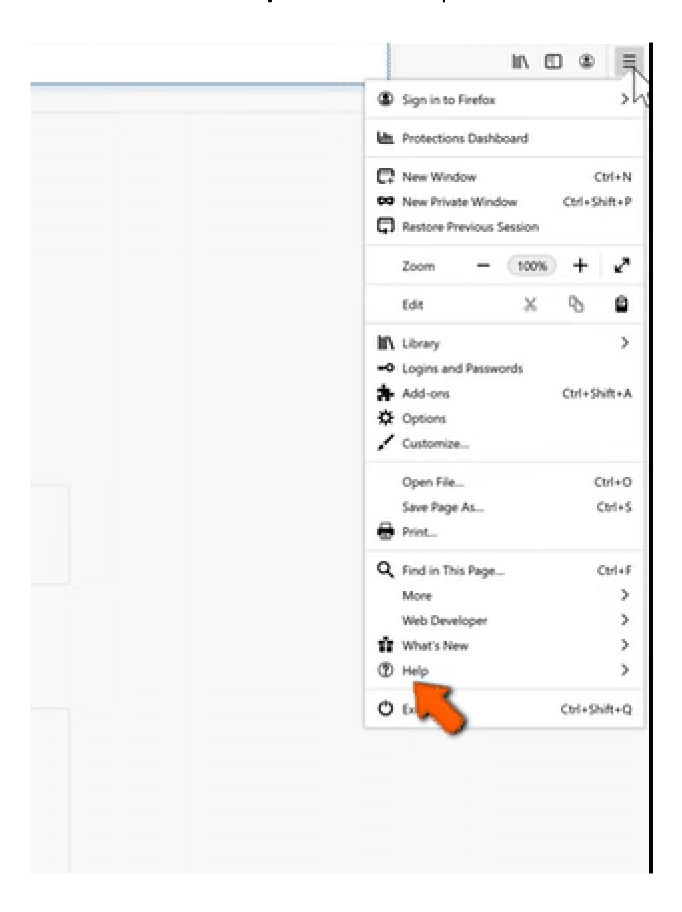


5. Click the **Reset Settings** button. This confirms that you have read the warning and agree to restore your browser to the default configuration.

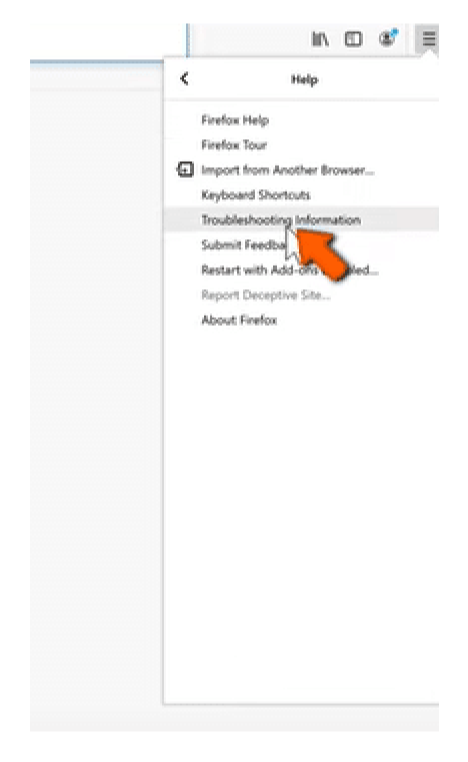


Mozilla Firefox:

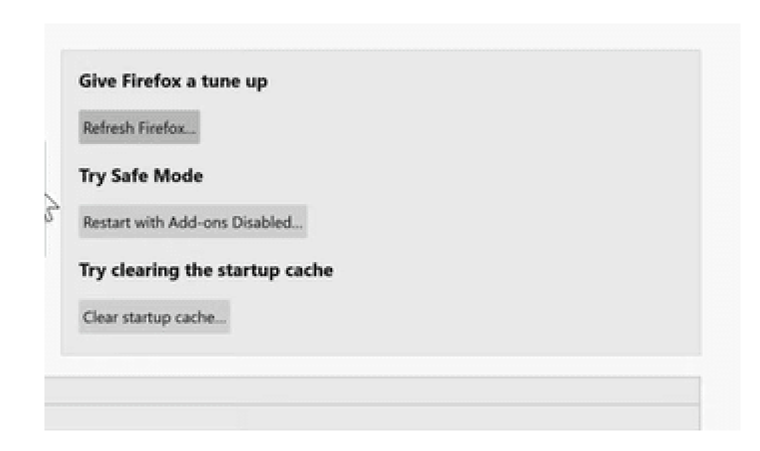
1. Open the Firefox browser and click on the **Menu** icon located at the upper-right corner.
2. Click on **Help** from the drop-down menu.



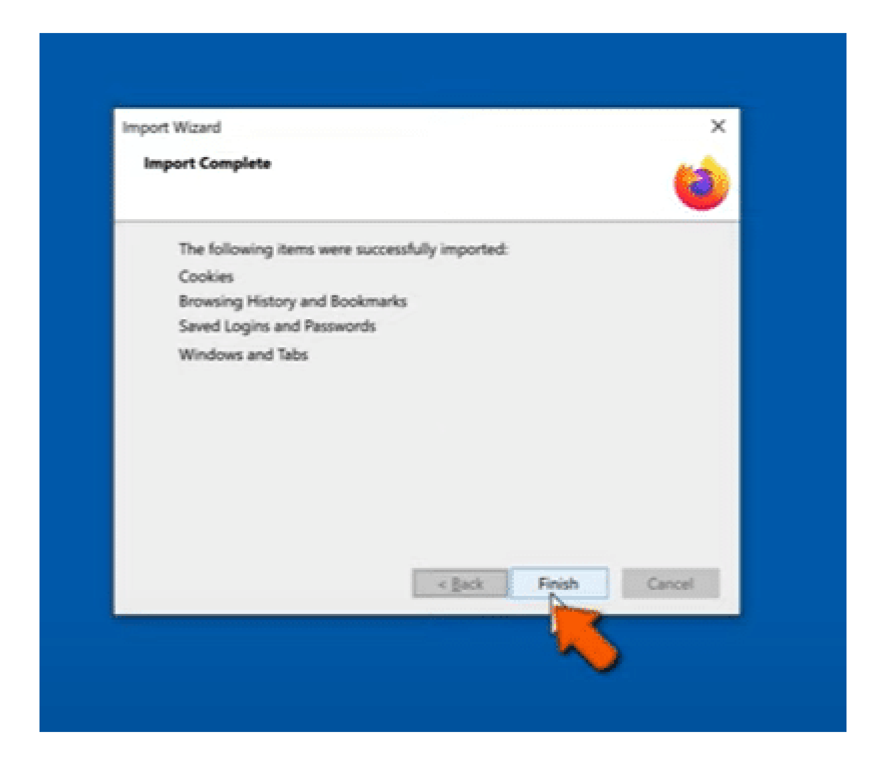
3. Click on the **Troubleshooting Information** option. Else, you can go to the address bar and type in "**about:support**" and press the **Enter** key.



4. Click on **Refresh Firefox**

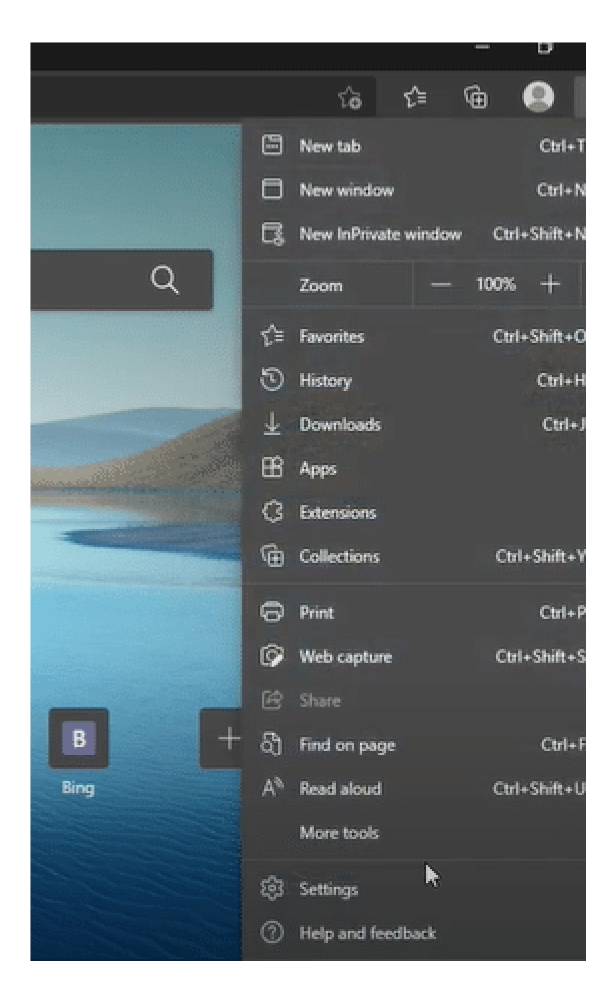


5. A pop-up warning will come up, click on the **Refresh Firefox** option if you want to proceed. Then, click on **Finish** and Firefox will restart**.** Once the process concludes, check if you can access the website.

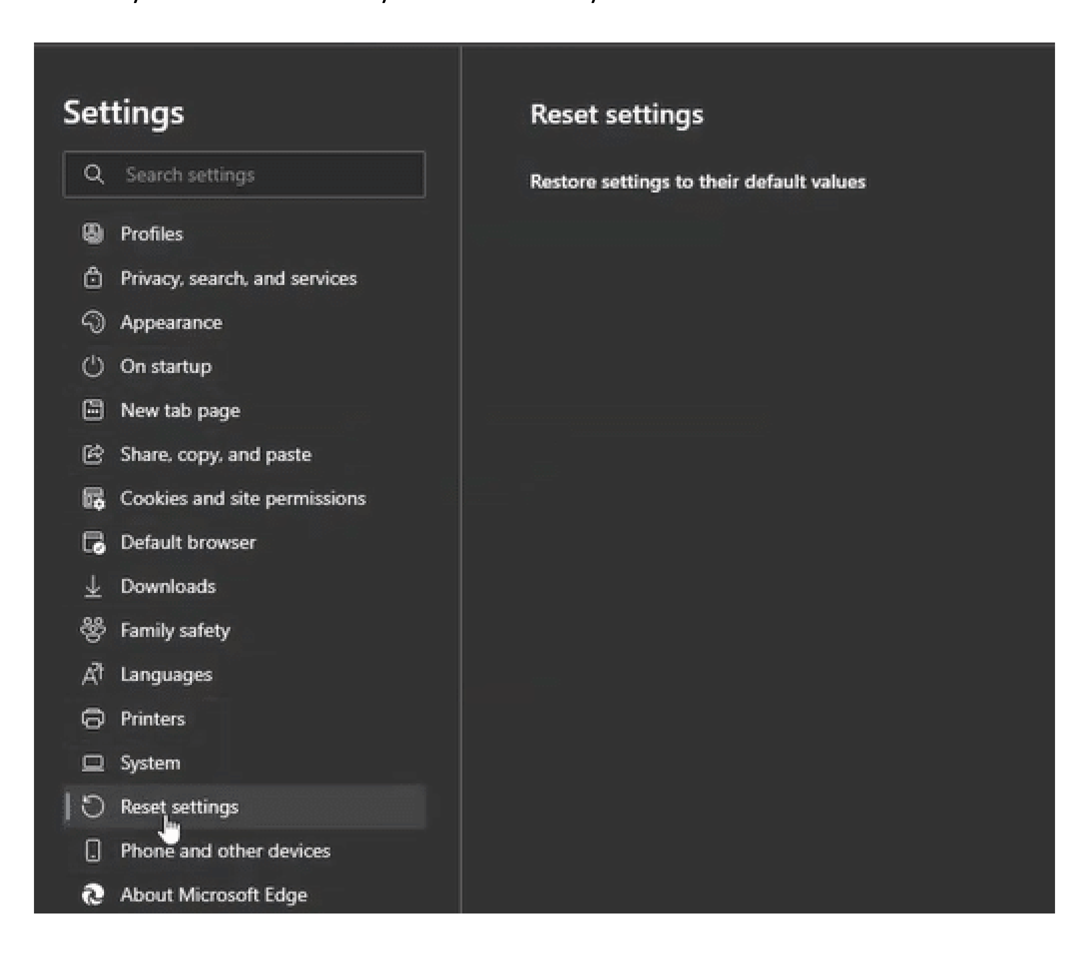


Microsoft Edge:

1. Launch the Microsoft Edge browser and click on the three dots arranged horizontally in the top right corner.
2. Click the **Settings** option.



3. Select the **Reset Settings** tab.
4. Click on the **Restore settings** to their default values option. A pop-up window will come up, you need to confirm your choice once you have read the information.



5. Wait until the Edge browser finishes resetting itself. Once that's done, check if the problem is solved.

See also 8 Solutions to Unblur Course Hero

Final Words

This article gives you all the different reasons why you are getting the "**Access Denied"** error along with several ways to fix it. There are several ways to remedy this error and require minimal to no effort on your part. We hope the methods were easy to follow for you and you have been able to get rid of the **"access denied, you don't have permission to access on this server"** error.

FAQs

How do I fix the "Access denied on this server" error?

There are many methods you can try out to fix the access denied on this server error. Some of them include disabling your VPN, proxy server, clearing the browser history, etc. Go through the above article to know about these methods in detail.

Why is my "Access denied" error on a website?

Usually, your access can get denied on a website when you are using a VPN and the website has blocked the IP address you are currently using. Try using a premium VPN service to bypass this problem. You can find other alternatives on how to fix the access denied error in the above content.

How do I fix the "Access denied" error in Chrome?

You can try disabling the Chrome VPN extension (if you are using any), clearing browser history, turning off your VPN software, etc. to fix the Access Denied error on the Chrome browser.

How do I fix "Access denied on this server" on Safari?

Go to **Safari/History/Show History** and delete your Safari browser history. Also, enable the **Develop** menu and clear cache from **Safari/Preferences/Advanced**. Then, restart your Safari browser and check if the access denied on this server error is gone or not.